

City of Visalia
Visalia WWWTP
7579 Ave 288
Visalia, California 93277
Attn: Ben Lltwack

Jason Diamond

Municipal Regional Lifecycle Manager Veolia Water Tech

November 5, 2025

re: Sole Source Purchase - ZeeWeed® Membrane Parts & Services

Dear Mr. Litwack:

This letter is provided to confirm that a Sole Source Purchase with ZENON Environmental Corporation, a legal entity of Veolia, will be required to procure parts and/or services for ZeeWeed® hollow fiber immersed ultrafiltration membrane systems. ZeeWeed® membrane systems are a proprietary technology developed by ZENON Environmental Corporation, a wholly owned business of Veolia, subject to multiple patents. As a result, only Veolia can manufacture and supply ZeeWeed® membranes & components directly to customers or via one of our approved partners.

Research and development work by Veolia is regularly producing process and technology upgrade options. At the point where system upgrades are required, Veolia will work closely with each client to select the best options specific for your plant.

Veolia has structured the after-purchase support of our ZeeWeed® clients to assure access to a very high level of service and product support. Veolia has a service team with extensive experience and the capabilities to provide technical and engineering services distinctive to maintaining a high level of performance from the ZeeWeed® hollow fiber ultrafiltration membranes. We offer these unique services:

- 1. Membrane Replacement Planning
- 2. System spare parts
- 3. Insight™ Remote Process Monitoring
- 4. 24/7 Emergency Telephone Technical Support
- 5. On-Site Service Visits
- 6. Membrane Maintenance Services & System Upgrades
- 7. PLC Control System Component and Programming Upgrades

If you have any questions, please do not hesitate to contact me.

Sincerely,

Jason Diamond, P.Eng. Regional Lifecycle Manager Veolia Water Tech