



## 2022 CITY OF VISALIA PUBLIC OPINION SURVEY

1. What part of the city do you live in if Mooney Blvd. and Hwy 198 are considered the cross section?

1 - Northeast 2 - Southeast 3 - Northwest 4 - Southwest

2. How do you rate the City of Visalia's efforts at providing a safe community?

1 - Very Low 2 - Low 3 - Average 4 - High 5 - Very High

3. Have you had service contact with the Visalia Police Department in the past year? (If "No", go to question 4)

Yes No

If you answered "Yes", how would you rate the service you received?

1 - Very Poor 2 - Poor 3 - Average 4 - Good 5 - Excellent

4. Have you had service contact with a Visalia Firefighter in the past year? (If "No", go to question 5)

Yes No

If you answered "Yes", how would you rate the service you received?

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent

5. What do you consider to be the most essential city service besides Police and Fire?

1 - Road Maintenance 2 - Park Maintenance 3 - Traffic Signs & Signals  
4 - Recreation Activities 5 - Other

6. During this last year, how many times have you visited or attended activities at?

City Parks 1 - None 2 - 1 to 2 times 3 - 3 to 4 times 4 - 5 or more

Convention Center 1 - None 2 - 1 to 2 times 3 - 3 to 4 times 4 - 5 or more

City Trails 1 - None 2 - 1 to 2 times 3 - 3 to 4 times 4 - 5 or more

Downtown Visalia 1 - None 2 - 1 to 2 times 3 - 3 to 4 times 4 - 5 or more

7. How do you rate the following services in Visalia?

**Police Emergency Response**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**Fire Emergency Response**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**Private Ambulance**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**City Road Maintenance**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**Traffic Management**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**Bus Services**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**Street Lighting**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**Community Services for Seniors**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**Recreational Activities**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**Services for People with Disabilities**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**Park Maintenance**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**Garbage & Recycling Collection**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**Convention Center**

1 - Very poor 2 - Poor 3 - Average 4 - Good 5 - Excellent 6 - Not observed

**8. How long have you lived in Visalia?**

- 1 - Fewer than 2 years      2 - 2 to 5 years  
3 - 6 to 10 years      4 - More than 10 year

**9. Are you a registered voter?**

Yes      No

**10. Do you own or rent your home?**

1 - Own      2 - Rent      3 - Other

**11. What is your race?**

- 1 - Hispanic/Latino      2 - White  
3 - Black/African American      4 - American Indian  
5 - Asian      6 - \_\_\_\_\_

**12. What is your gender?**

- 1 - Female      2 - Male  
3 - Non-binary/ third gender      4 - Prefer to self-describe \_\_\_\_\_  
5 - Prefer not to say

**13. What is your age group?**

1 - 18 to 34      2 - 35 to 54      3 - 55 and over

**14. What was your household's total income before taxes last year?**

- 1 - Less than \$15,000      2 - \$15,000 to \$40,000  
3 - \$40,000 to \$70,000      4 - \$70,000 to \$100,000  
5 - <\$100,000 and over      6 - Decline to state

**15. Do you identify yourself as a person with a disability or a caretaker of a disabled individual?**

1 - Yes      2 - No

**16. What is the most important thing that the City of Visalia should be working on to make Visalia better?**

(Comment in this area)

**17. Taking all things into consideration, how would you rate the overall quality of life in the City of Visalia?**

1 - Very Low    2 - Low    3 - Average    4 - High    5 - Very High

**18. Which would be the best source for you to access City information?**

1 - Social Media    2 - City Website    3 - Mail (Postal Service)    4 - E-mail

**Which social media site do you primarily use?**

1 - Facebook    2 - Twitter    3 - Instagram    4 - Other    5 - None

**The City of Visalia produces an e-mail newsletter. Would you like to receive the newsletter? If so, please provide your email address below.**