



Parts Manager: Tim Dvorak; tdvorak@newwaytrucks.com
Sr. Parts Specialist: Keith Kult; kkult@newwaytrucks.com

Replacement Parts for Municipal Customers

DATE: 6/4/2025

Dear City of Visalia,

I am writing to inform you that Ray Gaskin Service is our sole source distributor of New Way® & ROTO PAC® parts and service, for your area.

Our distributor territories are protected, and we do not allow other distributors to ship into areas that they do not service. If you have any questions on this matter, please feel free to call us.

Keep in mind that the use of parts and other assemblies from another manufacturer as substitutes for New Way original equipment manufacturer (OEM) products WILL void a unit's limited warranty.

Sincerely,
Keith Kult
Senior Parts Specialist



Contact New Way's Parts Department

217 Griffith Road · Carroll, IA 51401

TF: 844.652.3395 | D: 712.652.3395

parts@newwaytrucks.com